Social and environmental impact of Bank Millennium

SOCIAL IMPACT

GOVERNANCE

- Observing ethical standards, Corporate
 Governance Principles and Compliance Policy
- ESG best practices
- CSR management

Clients

- Ethical marketing and sale of products and services
- Regular monitoring of client opinion
- Accessibility of financial services for disabled persons
- Socially responsible products and services
- Environmental and social criteria in project financing



- Stable and attractive employment conditions
- Employees opinion surveys
- Promoting the culture of dialogue
- Standards of ethical conduct
- Anti-discrimination policy



- Financial education of youth
- Programs for students
- Employee volunteering
- Charity actions
- Promotion of culture



- Ethical and environmental standards for suppliers
- Reliable information policy for investors

ENVIRONMENTAL IMPACT

- Monitoring of the consumption of materials and utilities
- Introduction of eco-friendly solutions
- Ecological education
- Environmentally friendly products