

## INFORMATION ON PROCESSING OF PERSONAL DATA IN BANK MILLENNIUM S.A.

(for purposes of placing a phone call)

This document (hereinafter: „Principles”) contains information on the principles governing processing of personal data in Bank Millennium S.A. (hereinafter: „Bank”). Below you will find information on, *inter alia*, for which purposes and how long does the Bank process or will process your personal data. You can also find out the categories of entities, which may have access to your personal data as well as what rights you may exercise in relation to processing of your personal data. The scope of information provided corresponds to requirements stemming from EU personal data protection regulations i.e. Regulation (EU) 2016/679 of the European Parliament and of the Council also known as General Data Protection Regulation (hereinafter: the “Regulation”). Detailed information about principles of processing personal data is available on [www.bankmillennium.pl/ochrona-danych](http://www.bankmillennium.pl/ochrona-danych)

### Data Controller, Data Protection Supervisor

1. Bank Millennium S.A. having its head office located in Warsaw is your Data Controller
  - address: ul. Stanisława Żaryna 2A, 02-593 Warszawa
  - telephone: (+48) 801 331 331 or (+48) 22 598 40 40 - for mobile telephone calls and calls from abroad,
  - e-mail: kontakt@bankmillennium.pl
2. The Bank - as data controller - shall undertake its best efforts to ensure that requirements of the Regulations are complied with to the greatest possible extent and thereby to protect your personal data.
3. Personal data processing in the Bank is supervised, for correctness, by the Personal Data Protection Officer (hereinafter: “Data Protection Officer”):
  - address: Data Protection Officer, Bank Millennium S.A., ul. Stanisława Żaryna 2A, 02-593 Warszawa.
  - e-mail: iod@bankmillennium.pl

You may contact the Data Protection Officer relative to any and all issues connected with processing of your personal data, also if you have doubts about your rights.

### Why and how long will we process your personal data?

4. The Bank guarantees that it shall process your personal data exclusively for specific and legally justified purposes and shall not process such data any further in a way contrary to said purposes. Purpose of data processing constitutes the reason why we process your personal data. In case the Bank wants to process your personal data for other purposes - other than listed below - the new purpose shall be notified to you. Table below provides summary of data processing purposes. Each purpose from the list below has been thoroughly assessed by the Bank for compliance with provisions of the Regulation and regulations governing the Bank’s activity. Table presented below each time indicates data processing purpose and relevant legal basis. Your personal data shall be stored for appropriate time to ensure implementation of indicated purposes.

Purpose	Explanations	Legal basis	Length of data processing term.
Purposes stemming from legitimate interests of the controller	A purpose stemming from legitimate interests of the controller is: a) placing a phone call to you in order to present the offering or set up an appointment, b) assuring the safety of persons and of the Bank’s property, including monitoring of the Bank’s branches, with respect for privacy and dignity of persons	The “Regulation, art. 6(1) point f)	a) 1 month from submission to the Bank of a “Request for contact to present the Bank’s offering”,  b) during 3 months from the time of visiting the Bank’s Branch or recordings are used as evidence in criminal proceedings until information that the proceedings have ended is received.

### Where do we obtain your personal data from?

5. The Bank shall process your personal data obtained directly from you in the “Request for contact to present the Bank’s offering”,

### Whom your personal data may be disclosed to?

6. Access to your personal data - internally, within the Bank’s organisational structure - shall be provided solely to duly authorised Bank employees and only within the necessary scope. In certain situations, your personal data may be disclosed by the Bank to recipients from outside of the Bank structures. Under such circumstances, the Bank shall always thoroughly examine legal basis allowing for personal data disclosure. It is necessary to underscore that in the meaning of the Regulation, data recipient shall mean both entity processing personal data on behalf of the Bank and an entity, to whom data is disclosed for its own purposes (e.g. public administration bodies).

Depending on your relationship with the Bank, recipients of your personal data may be:

- a) public bodies or entities authorised to demand access or to receive personal data on the basis of legal regulations e.g. Polish Financial Supervision Authority, Ministry of Finance, President of Office of Competition and Consumer Protection,
- b) entities providing advisory-control services e.g. auditing companies.

### Exercising rights

7. Detailed information on your rights:

- a) you have the right to access your personal data including to obtain data copies;
  - b) if you decide that your personal data processed by the Bank is not true and accurate you have the right to supplement or correct such data,
  - c) you have the right to demand your personal data to be erased in cases provided for by relevant law,
  - d) you have the right to file demand for limitation of your personal data processing,
  - e) you have the right to file an objection against processing of your personal data in case of their processing owing to legitimate interests of the Bank,
  - f) you also have the right to receive your personal data from the Bank in a structured format and transfer personal data to another data controller, In case of transferring data, due to other legal regulations e.g. Banking Law, it may be required to obtain your or other person's consent or to satisfy other conditions required under these legal regulations,
8. For the purpose of placing a phone call providing personal data is voluntary but essential for this purpose.
  9. In case the Bank processing of your personal data is deemed to be in breach of the Regulation, you have the right to file complaint to supervision body.
  10. Detailed information regarding your rights connected with data processing can be found at [www.bankmillennium.pl/ochrona-danych](http://www.bankmillennium.pl/ochrona-danych)

**Decisions made by automatic means**

11. The Bank shall not process your personal data in an automated way, which might result in automated making of decisions, including decisions based on profiling.