

**Information about personal data processing in Bank Millennium S.A.**

(for persons contacting the Bank with use of the contact form on the Bank’s website and submitting a claim, who are not the Bank’s customers)

This document (hereinafter: “the Rules”) contains information about rules of processing your personal data in Bank Millennium S.A. (hereinafter “the Bank”). The text below will tell you i.a. for what purposes and for how long the Bank is or will be processing your personal data. You will find out what categories of entities may have access to your personal data and also what rights you may exercise in connection with processing of your personal data. The scope of information sent satisfies requirements stemming from EU personal data protection provisions i.e. Regulation (EU) 2016/679 of the European Parliament and of the Council, also known as General Data Protection Regulation (hereinafter” “the Regulation”). Detailed information about the rules for personal data processing is available on [www.bankmillennium.pl/ochrona-danych](http://www.bankmillennium.pl/ochrona-danych)

**Controller, Data Protection Officer**

1. The controller of your personal data is Bank Millennium S.A. with its seat in Warszawa:
  - address: ul. Stanisława Żaryna 2A, 02-593 Warszawa.
  - phone: (+48) 801 331 331 or (+48) 22 598 40 40 - for mobile and international callers,
  - e-mail: kontakt@bankmillennium.pl
2. The Bank - as data controller - shall make all efforts to satisfy requirements of the Regulation to the fullest extent possible and to thus protect your personal data.
  3. Supervision over proper processing of personal data in the Bank shall be exercised by the Data Protection Officer (hereinafter: “DPO”):
    - address: Data Protection Officer, Bank Millennium S.A., ul. Stanisława Żaryna 2A, 02-593 Warszawa.
    - e-mail: iod@bankmillennium.pl

You may contact the DPO about all matters involved with processing of your personal data, also in case of doubts as to your rights.

**For what purpose and how long will we be processing your personal data?**

4. The Bank guarantees that it shall be processing your data only for specified, explicit and legitimate purposes and that it is not processing them further in a way inconsistent with those purposes. The purpose of data processing is the reason why we are processing your personal data. Should the Bank want to process your personal data for other reasons - not identified below - you shall be independently informed about this new purpose. The table below presents purposes of data processing. Each of the purposes below has been carefully evaluated by the Bank for compliance with the Regulation and with provisions regulating activity of the Bank. The table presented below each time identifies the purpose of data processing and its proper legal basis. Your personal data shall be kept for an appropriate period to attain the purposes identified.

Purpose	Explanation	Legal basis	Duration of data processing
Purposes within the controller’s legitimate interest	Purposes attained within legitimate interest: <ul style="list-style-type: none"> <li>- Any and all activities to reply to a question you submitted in the contact form or to reply to your claim,</li> <li>- Protection against claims in connection with the activity carried out</li> </ul>	The Regulation, art. 6.1.f)	<ul style="list-style-type: none"> <li>- Until a reply is provided to a question submitted in the contact form and then for 3 years for the purpose of protection against potential claims.</li> <li>- Until a reply is given to a claim and then until the end of the calendar year in which the 6-year summer limitation period expires for the purpose of protection against potential claims</li> </ul> If there is litigation pending or proceedings are under way, in particular in a court of law, the period of storage shall be counted from the day of end of the litigation or of legally valid ending

			of the proceedings.
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**Where do we get your personal data from?**

5. The Bank processes your personal data obtained directly from you, stated in the contact form or in the claim.

**To whom may your personal data be disclosed?**

6. Only employees authorised by the Bank and only to the extent necessary will have access to your personal data - within the Bank's organisational structure.

In case of a claim your personal data may be disclosed by the Bank to recipients out of the Bank's structure. Always in such a situation the Bank carefully examines the legal basis for disclosing personal data. It must be noted that a data recipient in the meaning of the Regulation is both an entity, which processes personal data on the Bank's behalf, as well as an entity, to which the data are disclosed for its own purposes (e.g. public administration bodies).

Recipients of your personal data may be:

- a) Public authorities, institutions or third parties authorised to demand access or receipt of personal data under legal regulations i.e. Polish Financial Supervision Authority, Ministry of Finance, General Inspector of Financial Information, Financial Ombudsman, Banking Arbiter,
- b) Entities, to which the Bank entrusted processing of personal data under signed agreements e.g. providers of IT and other services processing data in the Bank's name,
- c) Banks or other institutions, which may receive personal data in connection with performance of banking activities and under legal regulations e.g. BIK, business information bureaux (KRD, ERIF, BIG),
- d) Entities providing advisory-auditing services e.g. auditing companies,
- e) Entities processing data for the purpose of giving legal opinions or providing legal representation e.g. law offices,
- f) Entities operating within the Bank's Group or companies from the capital group responsible for performance of contractual and statutory obligations.

7. A detailed list of recipients of personal data is available on [www.bankmillennium.pl/ochrona-danych](http://www.bankmillennium.pl/ochrona-danych)

**Data subject rights**

8. Detailed information about your rights:

- a) You have the right to get access to your personal data, including obtaining of copies of the data;
- b) If you believe that your personal data processed by the Bank are inaccurate, you have the right to rectify or supplement them,
- c) You have the right to demand erasure of your personal data in cases stipulated by law,
- d) You have the right to demand limitation of processing of your personal data,
- e) You have the right to object to the processing of your personal data in case of their processing for the purpose of implementing the Bank's legitimate interest,
- f) You also have the right to receive your personal data from the Bank in a structured format and to transfer personal data to another controller. In case of transfer of data, due to other legal regulations e.g. Banking Law, it may be required to obtain your or another person's consent or to satisfy other requirements under these regulations,

9. For the purpose of replying to a question submitted in the contact form or to a claim providing personal data is voluntary, but necessary to reach this purpose.

10. If it is deemed that processing by the Bank of your personal data violates the Regulation, you have the right to submit a complaint to the supervisory authority.

11. Details concerning your rights involved with data processing are on [www.bankmillennium.pl/ochrona-danych](http://www.bankmillennium.pl/ochrona-danych)

**Decisions taken in an automated way**

12. The Bank does not process your data in an automated way, which may result in automated taking of decisions, including decisions based on profiling.